

SuperShuttle

MCI – Kansas City Airport

PICK-UP LOCATIONS AND PROCEDURES

Please bring your confirmation number with you to the Guest Service Booth to give the agent on duty or for use with our automated ticketing system

SuperShuttle Shared-Ride Van Service

1. Claim your luggage.
2. Proceed to the SuperShuttle customer service booth located across from each baggage claim area. There are 3 SuperShuttle locations in each Terminal.

Terminal A: Gate 1, 15 & 30
Terminal B: Gate 31, 50 & 60
Terminal C: Gate 61, 72 & 80
3. A Customer Service Representative will meet you at each designated pick up location and arrange SuperShuttle service to your destination. **If a CSR is not available, please feel free to use our automated Kiosk system located in front of the guest services booth.**
4. You will be issued a boarding pass and receipt. The driver will collect the boarding pass when you board the vehicle. You will not receive a return trip ticket when you check in at the airport. You will be required to provide your confirmation number and name to the driver when returning to KCI. The driver will collect your signature.
5. Reservations can be made on line at www.supershuttle.com or by calling 1-800-BLUE-VAN or 1-800-622-2089 ext 2
6. **If your shuttle service has been paid in advance, you MUST provide a confirmation number. If you do not have your receipt or confirmation number, you will be required to submit payment to receive a boarding pass.**
7. Proceed to the SuperShuttle covered shelter in the center median outside of the terminal. A SuperShuttle van will arrive shortly; normal wait time is no more than 25 minutes.

Return Reservations

Advance reservations are required.

SuperShuttle Shared-Ride Van Service, Please contact us at (800) 622-2089 ext 2 at least 24 hours in advance of your departure time.

Upon arrival at KCI, the ticket agent or Kiosk will issue the boarding pass for service to the destination. For shuttle service back to the airport, provide the driver your name/confirmation number. The driver will obtain a signature for each passenger for verification of pre-paid reservation.